



## Message from the President and Executive Director

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It is customary to dedicate this space in an annual report to an enumeration of an organization's successes over the past year. And, to be sure, there were a number of achievements this past year that served to strengthen our supports to individuals and their families and our association. We are proud to be recognized for our commitment to excellence and accountability and providing high quality, valued-based supports.

This year, however, we dedicate this space to call upon you, your family and friends and community members to engage directly with provincial representatives and decision-makers to raise awareness about the acute needs of Ontarians with a developmental disability and their families and the crises that many of them are experiencing.

Over the past year a number of national media outlets, including CTV, The Toronto Star, The Globe and Mail, and the CBC, featured heart-wrenching stories of loving, caring families in Ontario who could no longer care for their disabled family member and families languishing on ever growing waiting lists for services that have been chronically underfunded for decades.

In November of 2012, against the backdrop of these stories and in response to hundreds of complaints from families across the province about the lack of services, the Provincial Ombudsman of Ontario, André Marin, launched an investigation into developmental services.

"We have heard heart-wrenching stories from aging or ill parents whose adult sons and daughters need constant care that can't be provided at home — but they have nowhere to turn," Marin said. "Some of these caregivers are on the brink of emotional and physical breakdown. We have investigated past cases where people with these severe disabilities have been sent to shelters and even jail. What is particularly troubling is that our complaints have only gone up, despite new legislation and changes made by the ministry in recent years."

Yet, despite widespread media coverage, alarms being raised at the Ombudsman's Office and warnings about the toll years of chronic underfunding have taken on families and the sector, Ontarians with a developmental disability and their families see no reason to believe that things will change.

Families are losing hope.

If not embarrassing front-page stories or red flags being raised by Ontario's watchdog, families ask, then, what is it going to take?

Those of us who are concerned with the plight of vulnerable Ontarians with a disability and their families must make our provincial representatives understand that their well-being is as much a priority with them as health and education—sectors that resonate with the electorate and, not coincidentally, with elected representatives.

There will be a tipping point when the status quo as regards public resources and policy concerning families and individuals who are vulnerable because of a disability will be seen as unacceptable by the general public. This tipping point may be prompted by what we anticipate will be a scathing report from the Provincial Ombudsman's Office.

What will it take? Surely, the answer cannot be jails or shelters or families having to disclose their personal stories to newspapers or elderly infirm parents having to leave their loved ones in hospital emergency rooms.

We must not lose hope. Ontarians are compassionate and have a keen sense of social justice.

***Sean Travis, President and Jim Triantafilou, Executive Director***



## Highlights 2012-2013

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- The Region of Peel, Children's Services, provides significant increased funding to BCCL to expand its **Early Childhood Education Services**.
- BCCL successfully transitions an individual back to his community from **Thistle town** Regional Centre, a Ministry operated institution as part of the Ministry's controversial plan to close the facility.
- With support from SNAPSO, a family group, and Brampton Parks and Recreation, BCCL's respite initiative for children with autism, known as **"The Zone"**, moves into Ellen Mitchell Community Centre. Children and families enjoy the community based, inclusive setting and access to its amenities.
- BCCL's Community Living Month campaign **"Small Actions Ripple Change"**, recognizing people's contributions to the lives of people with a developmental disability, is greeted with enthusiasm by the community and local businesses.
- BCCL, in keeping with its commitment to **continuous quality improvement**, strikes a Quality Assurance Measures Committee to ensure compliance with new regulatory and legislative requirements in the delivery of its services and supports.
- BCCL formally supports the **Provincial Ombudsman's** investigation into developmental services and MPP Christine Elliott's **All-Party Select Committee** to examine the urgent need for a comprehensive Developmental Services strategy to address the needs and aspirations of Ontarians with a developmental disability as well as those dually diagnosed with a developmental disability and mental illness.
- **Albion Bolton Library** partners with BCCL to offer an eclectic program of activities and guest speakers to people with a developmental disability, including story tellers, artisans, and musicians.
- BCCL becomes a member of **OASIS** (Ontario Agencies Supporting Individuals with Special Needs).
- BCCL joins **ARCH** (Advocacy Resource Centre for the Handicapped) as a partner member.
- After extensive consultations and calls for **Community Living Ontario**, a provincial umbrella association, to undergo transformational change in order to serve as a relevant advocacy body for the 21st century, BCCL withdraws as a member.
- BCCL, with support from the Ministry of Children and Youth Services and the Ministry of Community and Social Services, provides The City of Brampton \$75,000, The Town of Caledon \$30,000 , and Reach for the Rainbow \$50,000 to assist families with the costs of **March Break and Summer Camp** programs.
- BCCL, without additional funding, launches an **after-school pilot project** in Caledon.
- For the eleventh consecutive year, BCCL achieves a **balanced budget** for the 2012/2013 fiscal year.

## Board of Directors

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Arlette Brobyn • Art Cyr • Frances Vancer • Jane Pekar • Kathleen Robinson • Linda Honke • Rosemary Cumby  
Sara Singh • Sean Travis



## Service Award Recipients 2013

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### Five Year

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Amanda Landry	Community Participation Worker
Ann Norenberg	Norpak Participant
Brian Goodridge	Norpak Participant
Chantal Ferguson	Community Connections Worker - Bolton
Clifton Williams	Norpak Participant
Doris Osemwengie	Support Worker
Erin Duncan	Manager, Community Living Supports
Folashade Fadairo	Support Worker
Folashade Sadiq	Support Worker
Helene Berthiaume	Community Inclusion Worker
Ikechukun Okwusiuno	Support Worker
Joanne Sequeira	Teaching Assistant
Leoney Walker	Support Worker
Linda Oladele	Support Worker
Marilyn Ambrose	Support Worker
Mariwell Tesoro	Support Worker
Millicent Smith	Support Worker
Nadine Sousa	Property Manager
Natasha Lewis	Support Worker
Nicole Kelly	Support Worker
Rachel Bryan-Maloney	Community Participation Worker
Randy Scace	Community Participation Worker
Ruth Oloye	Support Worker
Sheri Ash	Community Participation Worker
Sherona Daye	Support Worker
Sherrie Lewis	Community Participation Worker
Tembi Phili	Support Worker
Therela Amponsah-Frimpong	Support Worker

### Ten Year

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Cheryl McIntyre	Teaching Assistant
Claudette Phipps	Support Worker
Dolton Fraiser	Manager, Community Living Supports
Gloria Tagoe	Support Worker
Ligaya Pallarca	Support Worker
Maria Valbuena	Community Participation Worker
Nancy Nedd	Administration & Resource Support
Norah Chikwem	Homeshare, Associate Family
Olubunmi Kemi Olaiya	Support Worker
Rose Boakye	Support Worker
Sherine Mada	Support Worker



## Service Award Recipients 2013

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### Fifteen Year

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Nilton Lima  
Parminder Ressi

Norpak Participant  
Norpak Participant

### Twenty Year

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Angelo Sodaro  
Carol Rutherford  
Joann Elaine Jasik

Norpak Participant  
Norpak Participant  
Norpak Participant

### Twenty-Five Year

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Joseph McLeod  
Kevin O'Grady  
Teresa Lavender  
William Cooper

Norpak Participant  
Norpak Participant  
Norpak Participant  
Norpak Participant

### Thirty Year

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Keith Green  
Luisa Laganis  
Mary Lagerquist

Norpak Participant  
Norpak Participant  
Norpak Participant

### Thirty-Five Year

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Rob Brownlee

Service Coordinator

### Forty Year

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Deborah Wrightman

Norpak Participant



## Individuals

Aidoo, Evelyn  
 Anderson, Jim & Judith  
 Ashe, Monica  
 Astle, Charles & Caroline  
 Atkins, Monica  
 Baksh, Tony & Ann Marissa  
 Blakely, Gerry  
 Borowski, Sarah  
 Boyce, Elizabeth  
 Brimblecombe, Tracy  
 Bruinenberg, Hendrick & Shirley  
 Bustos, Vincenta  
 Caines, Blanche  
 Caloccia, Tanya  
 Caron, Lori & Michael  
 Carson, Jacqueline  
 Cassils, Candice  
 Chatfield, Gary & Arlene  
 Christie, Ken & Mary  
 Cook, Barbra  
 Cortese, Susan  
 Crowe, Sandra  
 Cyr, Arthur  
 Da Rosa, Nella & Tony  
 Davis, William & Kathleen  
 Diggle, Terrence & Linda  
 Dorian, Patrick  
 Dragicevic, Robert  
 Dysselhof, Herman & Margaretha  
 Ehl, Marian  
 Elliott, Doris  
 Elliott, Susan  
 Emerson, Janet  
 Ferdon, Leonard  
 Ferguson, Frank & Evelyn  
 Ferreira, Maria  
 Finlay, Lorraine  
 Fitzsimmons, Steve & Sue  
 Fontanos, William & Paulina  
 Fortier, Eric  
 Fraser, Sylvia  
 Fullerton, Densel & Merlyn  
 Gallichan, Neil & Argyle  
 Gandhi, Tito & Eila  
 Geseking, Linda  
 Gidge, Adriana  
 Gordon, Regina

Graff, Don & Nancy  
 Graham, Marilyn  
 Hallman, Greg & Diane  
 Henderson, William & Janet  
 Heriban, Silvia  
 Hickling, Mary  
 Higgs, Joan & Ken  
 Hossain, Nafiz  
 Hull, Ian  
 Hunt, Margaret Anne  
 Iyer, Raji  
 Jackson, Sharon  
 Johnson, Carol  
 Jollymore, Dawn  
 Jones, Carol  
 Juncal, Argentina  
 Kane, Tomara  
 Kanyinda, Maria-Therese  
 Kazi, Ismail  
 Kendall, AG  
 Kentner, John & Christine  
 Kotnjek, Stefan & Rozina  
 Kucheran, Jerry  
 Kulbisky, Ivan  
 Lagerquist, Connie  
 Lagtapon, Teresita  
 Lam, Clement  
 Lennox, Douglas & Mary  
 Leslie, Judith  
 Long-Revell, Norma  
 Lowe, Paul & Judy  
 MacDonald, Ann  
 Manoo, Sam  
 Mariathas, Theoginus  
 Mason, Stephanie  
 Masson, Keely & Neil  
 McGovern, Joan  
 McGregor, Larry  
 McKay, Pat  
 McLeod, Joe & Manuella  
 McLeod, S.  
 Melvin, Grace  
 Michon, Lillian  
 Mistry, Arvind & Champaben  
 Mitchell, Phillip & Sharon  
 Moote, Robert & Isobel  
 Murray, Arnold

Nash, Shirley  
 Neilly, Dale  
 Nevins, Jan  
 Novitsky, Patricia  
 Osborne, Gina & Ray  
 Parmar, Devji  
 Parsons, Mary Carol & Bob  
 Pascoe, Daniel  
 Patel, Mr. & Mrs. G. B.  
 Peters, Elaine  
 Pimentel, Joe  
 Poisson, Brenda  
 Pollard, Esther  
 Rattenbury, Lynda  
 Robertson, Theresa  
 Russell, Linda & David  
 Rutledge, Laura Ann  
 Saini, Shamila & Harjeet  
 Salvaterra, Jacqueline  
 Sanderson, Mary Evelyn  
 Sansalone, Mirian  
 Scott, Samuel & Sylvia  
 Sewell, William R.  
 Slattery, Harold & Claudette  
 Snell, Mary & Michael  
 Snelling, Robert  
 Sparling, Catherine  
 Spencer, Walter & Lorna  
 Sue, Wai Ying  
 Thambiah, Prins  
 Thom, Barbara  
 Tilander, Barbara  
 Travassos, Fatima  
 Travis, John  
 Traynor, Thomas & Eileen  
 Upshall, Wilma  
 Urquhart, Ian & Carolann  
 Vancer, Frances & Les  
 Ventress, William  
 Walters, Lawrence & Karen  
 Williard, Elaine  
 Williams, Jeff & Janette  
 Williams-Critchlow, Caryle  
 Yu, Andy & Maria  
 Zahireslam, Reza  
 Zuccarelli, Maria

## Corporations and Clubs

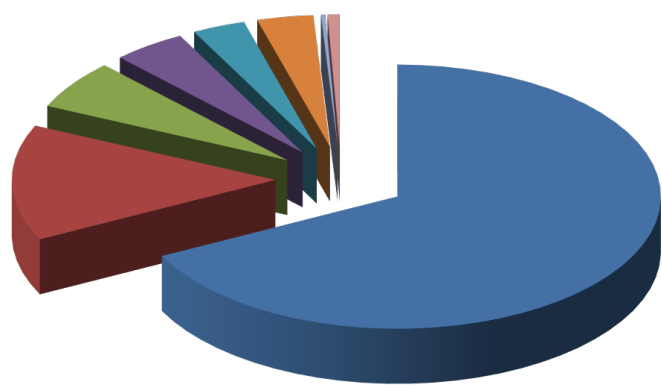
Community Designated Drivers Association - Caledon  
 Creditview Optical - Mississauga  
 EK Birch Hill Properties Inc. - Oakville  
 Harry E. Foster Foundation - Toronto

MTO Communications - Toronto  
 Royal Highlanders of Canada - Montreal  
 The Corporation of The City of Brampton  
 Uptown Business Executives Network Group - Brampton



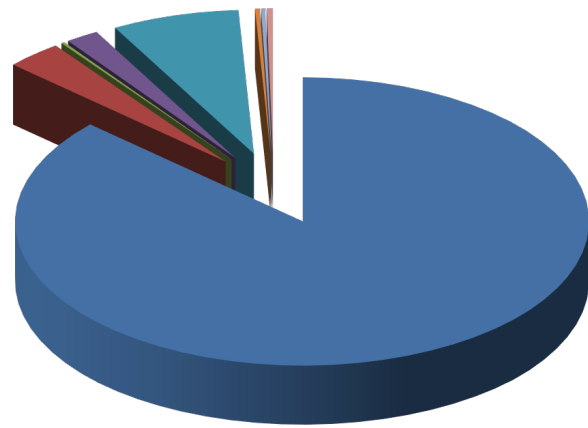
# Financial Overview 2012-2013

## Expenses



- Community Living Supports (Residential Services) 67.57%
- Community Participation Supports 14.18%
- Respite 6.04%
- Norpak 4.50%
- Community Resources (Service Coordination) 3.45%
- Early Childhood Education 3.25%
- Other 0.74%
- United Way of Peel Initiative 0.28%

## Revenue



- Province 86.76%
- Fees 7.17%
- Region of Peel 3.17%
- Norpak 1.86%
- Other 0.35%
- United Way 0.27%
- Donations 0.24%
- Other Grants and Rebates 0.19%

