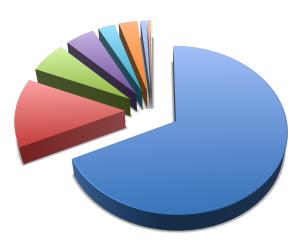


Expenses



- Community Living Supports (Residential Services) 67.91%
- Community Participation Supports 13.51%
- Respite 6.15%
- Norpak 4.89%
- Community Resources (Service Coordination) 3.11%

- Early Childhood Education 2.79%
- Employment Supports 0.97%
- Education Liaison 0.40%
- United Way of Peel Initiative 0.28%

Revenue



- Province 86.97%
- Residential Fees 6.33%
- Region of Peel 2.68%
- Program Fees 0.72%

- Other Grants and Rebates 0.40%
- Other 0.35%
- Donations 0.27%
- United Way 0.27%

Message from the President and Executive Director

Our accomplishments this past year have been hard won.

In the absence of any new, additional funding to expand services or to respond to rising fixed costs, Brampton Caledon Community Living expanded services to support more people, renewed a collective agreement that is sustainable and does not impact on service levels or jobs, and brought in, for the tenth consecutive year, a balanced budget.

These accomplishments were achieved as a result of efficiencies realized through the restructuring of existing resources, the introduction of new technologies, a pragmatic approach to collective agreement negotiations by the Canadian Union of Public Service Employees, and a staff team that responded with hard work, innovation and creativity to the demands called for by new legislative regulations and provincial budgetary constraints.

Much time was invested this past year aligning policies and training with regulatory requirements made under *Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008* and Ministry directives. These regulations and directives are key elements in the Ministry's Transformation Initiative and serve to strengthen accountability, transparency and quality of supports provided by Ministry funded service providers. We believe these regulations and directives will serve people and taxpayers well.

In a survey distributed to families of people we support this past year, 95% of respondents said they were either very satisfied or satisfied with the quality of the supports their family members are receiving from Brampton Caledon Community Living. Our commitment to excellence and continuous improvement are fundamental features in the design and delivery of our services and supports.

In the absence of new funding, preventative and early intervention services and supports such as respite, service coordination and early childhood education services were stretched to respond to the growing needs of our community.

While the provincial budget in April of this year provided for budget increases to the health and education sectors, no such provisions were afforded the developmental services sector. Once again families were to go without and the developmental sector expected to do more with less. Growing waiting lists, elderly, sometimes infirm, parents caring for adult sons and daughters, or students graduating from school with no meaningful post-secondary opportunities all appear to be issues within the bounds of acceptable political risk. If our cause fails to sway decision makers, and our numbers of no electoral consequence, then what can or will bring change? In our estimation only two other catalysts for change remain: enlightenment or embarrassment.

As we head into a new fiscal year, we are hopeful that it is the former and not the latter that inspires decision-makers when responding to the needs and aspirations of Ontarians with an intellectual disability and their families who continue to wait for services and the fulfillment of the promises held out by the Ministry when it introduced its Transformation Initiative in 2004.

Thank you to the people we support, their families, our funders, partners, volunteers and staff for successfully responding to the challenges and opportunities of 2011/2012.

Sean Travis, President and Jim Triantafilou, Executive Director

Highlights 2011 - 2012

- With no new additional funding, BCCL restructures and expands its community participation supports initiative known as Connections to serve more individuals and their families.
- For the tenth consecutive year, BCCL achieves a balanced budget for the 2011/2012 fiscal year.
- A new collective agreement is ratified between BCCL and CUPE. The agreement is fair, responsible and sustainable
 and will not impact on the quality and level of supports or jobs.
- Over 1000 satisfaction surveys are distributed to families. 95 per cent of families are either very satisfied or satisfied with the services and supports their family member is receiving.
- BCCL introduces new web-based technologies to facilitate operations and course registrations for its Connections initiatives.
- BCCL moves its Caledon Connections and Caledon administrative offices to new and accessible quarters to better meet the needs of constituents.
- BCCL successfully executes the implementation of new Ministry directives known as Quality Assurance Measures to strengthen the quality of supports.
- BCCL's Board of Directors establishes policies to strengthen transparency and accountability for taxpayer dollars.
- BCCL and CLM submit a joint position paper to the Region of Peel's Task Force on Early Childhood calling for, among
 other things, the Region to safeguard funding for children with special needs should the Region divest itself of
 delivering childcare services.
- A wheelchair accessible van is secured to promote the participation of children diagnosed as medically fragile and technologically dependent in community activities.
- BCCL, with financial support from the Ministry of Children and Youth Services and Ministry of Community and Social Services, provides The City of Brampton Parks and Recreation \$130,000,The Town of Caledon \$58,000 and Reach for the Rainbow \$44,000 to assist families with the costs of March Break and Summer Camp programs.
- BCCL renews its unique partnership with Frontier College to provide literacy skills training and development.
- BCCL stretches its resources to provide more pre-school services to children and their families.
- The Region of Peel increases its base funding to BCCL's Early Childhood Education Services
- BCCL's Board of Directors calls for Community Living Ontario to strengthen its advocacy function and engagement with individuals and their families in Ontario.
- BCCL's Community Living Month "One" campaign in May is enthusiastically greeted by our partners and members of the public.
- BCCL, in conjunction with the Peel Planning Group, raises concerns regarding changes to Special Services at Home and the impact these changes will have on families.

Board of Directors

Arlette Brobyn • Art Cyr • Bharat Gupta • Ed Kirk • Henk Bruinenberg • Jane Pekar • Janice Nevins Linda Honke • Richard DaCosta • Ron Sanderson • Sara Singh • Sean Travis



Service Award Recipients 2012

Five Year

Adedamola Ojutalayo Support Worker

Andrew Costa Community Connection Worker
Betssy Ortega Community Connection Worker

Catherine Bermingham Service Coordinator
Clare Rodney Support Worker

Corey Jordan Community Participation Worker
Dahlia Barrett Community Participation Worker

Debra Metoo Support Worker
Denise Ford Support Worker
Dorcas Kushimo Support Worker

Dyan Durson Community Participation Worker

Francisca Enobun Support Worker Janette Fernandez Support Worker Jeffery Wong Support Worker Joan McEwan Support Worker Keisha Brown Support Worker Lydia Bannister Resource Teacher Paula Joseph Support Worker Peace Nduka Support Worker Roseline Ebueka Support Worker

Steve Haney Manager, Community Living Supports

Vera Agyemang Support Worker

Wendy Firkins Receptionist/Administration

Ten Year

Abby Pressman Resource Teacher Support Worker Angeline Brown Beryl Graham Support Worker Brenda Prosper Support Worker Celina Czerwinska Teaching Assistant Claudia Barnswell Support Worker Deonaraine Persaud Support Worker George McNeil Norpak Participant

Ida Upshall Manager, Community Living Supports

Jeff MitchellNorpak ParticipantJennifer HenryHomeshare AssociateJessie AndrewSupport Worker

Jo Anne Guenette Community Inclusion Worker

Judith James Support Worker

Kelly Anderson Manager, Early Childhood Education Services

Kevin Mendez Support Worker

Service Award Recipients 2012

Lorine Cater Support Worker Natasha Garraway Support Worker Rosemond Larbi Support Worker Ryan Kelly Support Worker Sharon Rigault Support Worker Tanja Loeb-Houston Homeshare Associate Ursula Rickli-Hossman Support Worker Winifred Allotey Support Worker Xiomara Montano Support Worker

Fifteen Year

Blair Maddeaux Norpak Participant Cindy MacNeil Manager, On Call Dave Pollard Norpak Participant Harry Nacson Support Worker Jocelyn Hull Norpak Participant **Kevin Walters** Norpak Participant Ron Sanderson Norpak Participant Wally Hill Norpak Participant

Twenty Year

Adrian Williams

Chris Fryer

Service Coordinator

Doug Orr

Support Worker

Linda Mary LaRose

Norpak Participant

Steven Fredenberg

Norpak Participant

Thirty Year

Guy Maxwell Norpak Participant Joanne Moon Support Worker

Martina Giblin Community Participation Worker

Wayne Durance Norpak Participant

Thirty-Five Year

Edith Wheelwright Norpak Participant John Sousa Norpak Participant



Individuals

Astle, Caroline - Hamilton

Blakely, Gerry - Caledon East

Brimblecombe, Tracy - Caledon

Bruinenberg, Hendrik & Shirley - Brampton

Cyr, Arthur - Mississauga

Davis, William & Kathleen - Brampton

DiLauro, Virginia - Caledon East

Fitzsimmons, Sue - Brampton

Fullerton, Merlyn - Brampton

Gallichan, Neil & Argyle - Penetanguishene

Graham, Marilyn - Caledon

Gupta, Bharat - Brampton

Haley, Carol - Burlington

Hartman, Wina - Alliston

Jowett, Peter & Lorna - Rockwood

Juncal, Argentina - Oakville

Kelly, Annette - Brampton

Kendall, AG - Creemore

Kerins, Pat & Roni - Wasaga Beach

Kotnjek, Stefan & Rozina - Brampton

Lagerquist, Connie - Brampton

Lake, David G. - Burlington

MacDonald, Ann - Brampton

Malik, Momin - Brampton

Mason, Stephanie - Toronto

McGovern, Joan - Mississauga

Michon, Lillian - Bramalea

Mitchell, Phillip - Brampton

Nash, Shirley - Brampton

Neil, Mary & James - Brampton

Nevins, Jan - Oakville

Peters, Elaine - Caledon Village

Pickrell, Cindy - Queensville

Slattery, Harold & Claudette - Brampton

Smye, Muriel - Brampton

Spencer, Walter & Lorna - Brampton

Strasser, Jean - Toronto

Sythes, Diana - Etobicoke

Travis, John – Brampton

Travis, Sean - Brampton

Vancer, Frances & Les - Brampton

Veale, Ann - Oakville

Walters, Lawrence & Karen - Milton

Watts, A.F. & Orpha - Brampton

Williams, Lorena - Brampton

Zuccarelli, Maria - Etobicoke

Corporations and Clubs

Caledon Studio Inc. - Bolton

EK Birch Hill Properties Inc. - Oakville

Harry E. Foster Foundation - Toronto

Industrial Thermo Polymers Limited - Brampton

The Corporation of The City of Brampton

